Creating a PIN in the library catalogue

If you do not have a PIN for your external user account you can create one in the library catalogue.

Access the ‘my account’ area from the catalogue homepage or at this link:

https://libcat.uhi.ac.uk/patroninfo~S30

In the ‘External users’ section of the form, enter your name and Card ID as shown in the picture, then click ‘Submit’. Leave ‘Enter your PIN’ blank.

You will be asked to enter your chosen PIN and confirm it.
**PIN Format**

PINs should have six characters and be a mixture of letters and numbers, for example:

- 6high8
- 7uni64

A PIN consisting of only letters or numbers will be rejected.

Please note: PIN creation only works for accounts that have not previously registered for PIN access. If you have forgotten what your original PIN was, use the ‘Forget Your PIN?’ link instead.

If you have difficulty creating a PIN, contact the library where you originally registered as an external user.